

Buzz-Rework Service Instructions

To handle the rework in a timely manner and without any trouble, please follow these important instructions:

1. Print out the first page of your Rework Order Summary
2. Take the Neo Freerunner
3. Backup any important and delete confidential data in internal Flash memory

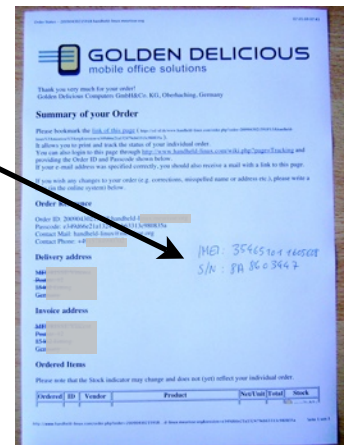
4. Remove all these parts:

- Headset
- Stylus
- Pouch
- Battery cover
- Power Supply
- cables
- SD card
- SIM card
- Battery



5. Note the IMEI and Serial number (in battery compartment) on the Rework Order
6. Pack the naked Freerunner and the copy of the Rework Order into the black transport box shown in the Photo
7. Pack everything into a small parcel and send to:

Golden Delicious Computers GmbH&Co. KG
Buchenstr. 3
82041 Oberhaching
Germany



Please take care that you choose a carrier that provides online tracking of delivery since we are not responsible that your Freerunner sent to us really arrives. For German customers we recommend Hermes because they are inexpensive (4 EUR). Other EU countries may find a Letter or Small Packet with Registered Delivery the best option (e.g. approx. 7 GBP with Royal Mail).

We try to do the repair within 1 week after arrival. Please note that the two-way shipment may add another week in which you don't have a Freerunner.

For testing we will boot from SD so your flash image is not touched. In the rare case that we damage your device during rework, we reserve the right to replace it with another device. In that case any data stored in the device is lost and mechanical modifications (e.g. Invisible Shield) as well.

You will receive your Freerunner back including an Invoice from us.